



# Changes to cash payments via DEFT

From early 2022, we'll no longer be accepting cash payments via DEFT at Australia Post outlets.

## **Do these changes affect me?**

These changes will impact you if you pay your rent, strata levies, insurance premiums or other DEFT bills via cash at Australia Post.

## **What alternate payment options are there?**

The payment methods available are determined by your DEFT reference number (DRN) and depend on what your biller accepts:

- Credit, debit card or bank account
- BPAY®
- In person via EFTPOS or cheque at an Australia Post outlet
- By mail.

## **How can you continue to pay at Australia Post?**

You can continue to visit Australia Post outlets to make DEFT payments via EFTPOS or cheque.

**Need help?** Phone 1800 672 162 or visit [deft.com.au/change](https://deft.com.au/change) for more information.